

Stag's Driving School – Terms & Conditions

1. Lessons & Bookings

- All lessons must be booked in advance and are subject to availability.
- Lesson durations are agreed at the time of booking.
- Block bookings must be paid for in advance unless otherwise agreed.

2. Payments

- Payment is required before or at the start of each lesson, unless part of a prepaid block.
- Accepted payment methods will be advised at the time of booking.
- Block booking discounts (if offered) are non-transferable and non-refundable once lessons have started.

3. Cancellations & Late Notice

- A minimum of 24 hours' notice is required to cancel or rearrange a lesson.
- Lessons cancelled with less than 24 hours' notice may be charged in full.
- If a pupil does not attend a lesson (no-show), the lesson will be charged in full.
- Stag's Driving School reserves the right to cancel lessons due to illness, vehicle issues, or unforeseen circumstances. In such cases, lessons will be rearranged at no charge.

4. Punctuality

- Lessons will start and finish at the agreed time.
- If a pupil is late, the lesson may still end at the original finish time.
- If the instructor is delayed, the full lesson time will be honoured or made up where possible.

5. Driving Licence Requirements

- Pupils must hold a valid UK provisional driving licence and produce it before the first lesson.
- It is the pupil's responsibility to ensure their licence remains valid.

6. Fitness to Drive

- Pupils must be fit to drive and not under the influence of alcohol, drugs, or medication that could impair driving.
- Lessons may be terminated if the instructor believes the pupil is unfit to drive, and the lesson may still be charged.

7. Use of Instructor's Vehicle

- Lessons are conducted in the instructor's vehicle unless otherwise agreed.
- The instructor reserves the right to end a lesson early if safety is compromised.

8. Driving Tests

- Use of the instructor's vehicle for driving tests is subject to availability and instructor approval.
- A test booking may be refused if the instructor believes the pupil is not test-ready or if safety could be compromised.
- Test day use of the instructor's vehicle will be charged as a normal two-hour lesson.

9. Refunds

- Refunds are not provided for lessons already taken.
- Unused prepaid lessons may be refunded at the instructor's discretion.

10. Personal Belongings

- Stag's Driving School is not responsible for loss or damage to personal belongings left in the vehicle.

11. Data Protection

- Personal information will be used only for lesson administration and contact purposes.
- Details will not be shared with third parties without consent, except where legally required.

12. Changes to Terms

- Stag's Driving School reserves the right to amend these terms and conditions at any time.
- Pupils will be informed of any significant changes.